

Glen Bowers

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PROFILE

I am a knowledgeable and dedicated computer professional looking for roles in software/web development, technical consulting, or systems administration.

EXPERIENCE

Software Test Engineer, Real Networks, Seattle, WA Apr, 2005 - Aug, 2007

I worked on the RealPlayer QA team, where I was responsible for testing all aspects of the Automatic Updating system and servers. This involved rigorous testing across the entire product/OS matrix for every update ever offered. I also created scripts using SMIL to automate testing of the complete range of media types supported by RealPlayer.

Mac Specialist, Apple Computer, Lynnwood, WA — Oct, 2004 - Dec, 2005

I work at the Alderwood Mall Apple Store. I provide sales and training for all Apple products. This job requires close interaction with customers to learn their needs and provide the right solutions.

Senior Web Application Developer, private, Seattle, WA — Nov, 2003 - Jul, 2004

Using Apache under MacOSX with PHP, MySQL, and CVS I developed from the ground up an interactive photo submission and ranking web application. It featured blind multi user support, object oriented class based design, code and content abstraction, multi-language localization, and full administrative access.

Senior Web Application Developer, Real Networks, Seattle, WA — Apr, 2003 - Jul, 2003

As the lead developer for an internal web based open source project management tool, I was responsible for all code maintenance, feature upgrades/additions, testing, bug tracking, user administration, and support. I also developed solutions for RN's partners, including The Weather Channel, Playboy, AOL, CNN, ABC News, Fox Sports, NFL, MLB, PGA, NBA, WNBA, and Nascar among others.

Web Application Developer, Real Networks, Seattle, WA — Apr, 2002 - Jun, 2002

I designed, architected, and developed internet, and intranet web-based applications and unix toolsets for eCommerce systems. I implemented methods for tracking customer viewing and purchasing habits.

Software Development Engineer, Real Networks, Seattle, WA — Apr, 2000 - May, 2001

I was the main developer for the Real Jukebox website. I also created web integrated 'skins' that shipped with Jukebox. For the Real Guide, I implemented back end shell scripts to push live data with international localization. Finally, I developed compelling product demos for use during press tours and road shows.

Webmaster / Technical Liaison, Pacific Center for Cultural Arts, Seattle, WA — Sep, 1999 - Sep, 2000

I maintained their web site, and worked with their ISP to implement an online store. I was in charge of keeping all office computers running well. I filmed and edited martial arts training videos using Final Cut Pro.

Web Developer, Microsoft Press, Redmond, WA — Aug, 1998 - Jul, 1999

I updated, maintained, and created new content. This involved converting many MSPress titles into online books. Additionally I wrote and implemented PERL scripts for daily log file analysis from multiple servers.

Web Developer, Microsoft Expedia, Redmond, WA — Jun, 1997 - Jul, 1997

I developed for the magazine side of expedia.com, an online travel agency. I maintained existing pages, created new features as necessary, and built routines for automating content.

EDUCATION

Seattle Pacific University — 1994 - 1996

SKILLS

I have often been required to quickly learn new programming languages / development environments, and have been able to do so easily. I have developed from the ground up, and also been dropped into massive pre-existing code-bases. Through my career I have attempted to maintain a versatile skill set that was not tied to one language or platform. I have a fundamental understanding of the internet and the underlying client server technologies.

I work well in both Windows and Macintosh environments. I have strong software and hardware trouble-shooting skills. I am very familiar and comfortable with operating Unix based systems remotely. I consider my problem solving skills to be my strongest asset. I am most proficient when given a task and the freedom to implement my own solution. I am familiar with all phases of software development, and have worked on several major products and sites. I am capable in the following applications / code-bases:

HTML, DHTML, JavaScript, CSS, PHP, PERL, Unix Shell Scripting, ASP, VB Script, SSI, CGI, Roxen/RXML, Java, Photoshop, SQL, CVS, AppleScript, Apache, MySQL, IIS.

CONTACTS

available on request